

IoTaaS Terms of Use MTinfo 3000

Dual Inventive Holding B.V. and its affiliated group companies, hereinafter referred to as: "Dual Inventive", offers the *internet-of-things-as-a-service* service MTinfo 3000 via its sales companies and distributors. This means that you have online access to the MTinfo 3000 platform via the web application, the mobile application and APIs. The use of our services is subject to these Terms of Use.

If you have any questions about these Terms of Use or MTinfo 3000, you can contact us at: info@dualinventive.com / 013 533 9969.

These Terms of Use may be changed unilaterally by Dual Inventive from time to time. You agree that the most recent version of these Terms of Use always applies. Different agreements apply only if these have been accepted in writing in advance by Dual Inventive.

1. General

- 1.1 These Terms of Use apply to all information and services provided via the MTinfo 3000 platform.
- 1.2 The Terms of Use are also available via www.dualinventive.eu.
- 1.3 In the event that part of these Terms of Use becomes void or voidable, this does not affect the validity of the rest of these Terms of Use or the agreement to which they apply. The void or voidable part shall be replaced in that case with a provision that is as similar as possible in substance to the voided provision.
- 1.4 The applicability of any purchase conditions or other conditions of the user is explicitly rejected.
- 1.5 You, or the company for which you work, have/has a separate agreement with Dual Inventive for the services and/or products provided by Dual Inventive. If the provisions of these Terms of Use conflict with the provisions of this separate agreement, the latter agreement prevails.

2. Use of MTinfo 3000

- 2.1 You will receive a personal account from us with a password granting you access to MTinfo 3000. You will need to change the password to a personal, sufficiently strong password. Only you are allowed to use the personal account. You are not allowed to give anyone else access to (a copy of) the platform and/or our software.
- 2.2 You must keep your account details and password a secret. You are liable for any actions performed after the account data and the password are used to log in.
- 2.3 You are to use the platform in a careful, reasonable manner, taking into account the interests of Dual Inventive and other users of our services. You must take care that you do not to violate any interests or rights of third parties and that you do not break any applicable laws and/or regulations.

- 2.4 You are personally responsible for the technical functioning and maintenance of your internet connection, internal network and all other IT systems that are required for the use of MTinfo 3000.
- 2.5 We have the right to block accounts. We will do this if we have reason to suspect that an account is used in violation of the law or these Terms of Use. We also have the right to invoke other actions as a consequence of inappropriate use.
- 2.6 We have the right to change MTinfo 3000, implement updates and modify, remove or add certain properties or functionalities of MTinfo 3000.

3. Quality, security and availability

- 3.1 MTinfo 3000 and its managed environment have been set up in accordance with the guidelines provided by ISO standards for information security (ISO 9001, 27001 and NEN 7510).
- 3.2 The data that are hosted within MTinfo 3000 are stored within the European Union. Distributed backups are provided.
- 3.3 We strive to keep MTinfo 3000 optimally secure and available (24 hours a day, 7 days a week, 365 days a year). Our target minimum availability is 99.9%.
- 3.4 We perform regular maintenance to ensure maximum availability. MTinfo 3000 will be (partially) unavailable during maintenance. Maintenance is performed in principle outside of peak hours to limit inconvenience. You will be notified via the MTinfo 3000 platform at least 5 business days before the scheduled maintenance. In emergency situations we may not be able to notify you (in time).
- 3.5 We monitor MTinfo 3000 proactively for failure notifications. In the event of a failure we make every effort to resolve it as soon as possible with minimal inconvenience for the user.
- 3.6 We ask that you notify us immediately in the event of an MTinfo 3000 failure, for example if you receive an error message or a functionality stops working. You can do this by sending an e-mail to info@dualinventive.com or in case of emergency by calling +31 6 46 32 81 78.

4. Intellectual property rights

- 4.1 Dual Inventive group (and its licensor(s) or suppliers) is the exclusive owner of all existing and future intellectual property rights, such as copyrights, trademark rights, design rights, patent rights, source code and know-how applicable to or arising from MTinfo 3000 and related software.
- 4.2 The right to use MTinfo 3000 is granted only for the term of the agreement. You cannot claim the intellectual property rights referred to in Section 1. The right to use MTinfo 3000 is not exclusive and you are not permitted to transfer or license the right to use MTinfo 3000 without prior written permission from Dual Incentive group.

5. Privacy

- 5.1 Dual Inventive always treats data in conformity with the applicable privacy regulations, including the General Data Protection Regulation. For more information please see our Privacy Statement of MTinfo 3000. This

statement can be found on the Dual Inventive website; www.dualinventive.com.

- 5.2 Our processing activities are subject to our Processor Terms and Conditions. These Processor Terms and Conditions can be found on the Dual Inventive website; www.dualinventive.com.

6. Confidentiality

- 6.1 We trust that all data and information you give us is accurate.
6.2 We will treat all data and information pertaining to you and provided by you confidentially in accordance with the applicable laws.

7. Liability

- 7.1 If the Dual Inventive is liable for any losses suffered by you or third parties, this liability is limited to what is specified in this provision.
7.2 Dual Inventive is not liable for any losses, of whatever nature, resulting from the incorrect use of its services including MTinfo 3000, or for losses that are the result of Dual Inventive using incorrect and/or incomplete data provided by you or on your behalf.
7.3 If Dual Inventive is liable for any losses, Dual Inventive's liability is always limited to the amount paid out by its insurer in that event.
7.4 If Dual Inventive's insurer does not cover the loss, Dual Inventive will pay compensation for the loss up to an amount that is equal to twice the invoice amount of the provided services in the year in question; this only includes the invoice amount of the services to which the liability applies.
7.5 Dual Inventive is only liable for direct losses. Direct loss is defined exclusively as (i) direct financial loss suffered by Dual Inventive's counterparty, (ii) the reasonable cost of determining the cause and scope of the loss, insofar as the determination pertains to a loss in the sense of these Terms, (iii) any reasonable costs incurred in making the defective performance of Dual Inventive comply with the agreement, insofar as these can be imputed to Dual Inventive, and (iv) reasonable costs incurred to prevent or limit losses, insofar as you can show that these costs resulted in the limitation of direct losses within the meaning of these Terms. With regard to the aforementioned direct losses, Dual Inventive will be required to compensate you in such a way that your position is what it would have been in if Dual Inventive had fulfilled its obligations as it should have.
7.6 Dual Inventive is not liable for indirect losses, including consequential loss, lost profit, missed savings and losses due to business interruption.
7.7 Deficiencies of whatever nature in the services provided by third parties, such as data storage or telecommunication service providers cannot be imputed to Dual Inventive and Dual Inventive is not liable for any losses caused by these deficiencies.
7.8 The limitations of liability included in this article do not apply if the loss is due to gross negligence on the part of Dual Inventive.

8. Force majeure

- 8.1 Dual Inventive is not required to fulfill any obligations to you under these Terms and Conditions if it is prevented from doing so by circumstances for which it is not at fault and for which it is not responsible on the basis of the law, a legal action or generally accepted standards, including force majeure.
- 8.2 In these Terms of Use, force majeure includes, in addition to what is included in the law and case law, all external causes, foreseen and unforeseen, over which Dual Inventive has no influence but as a result of which Dual Inventive is not able to fulfill its obligations, including delays or imputable failures on the part of producers and/or suppliers, transportation and communication difficulties, computer system failures and strikes. Dual Inventive also has the right to invoke force majeure if the circumstance preventing (further) compliance with the agreement occurs after Dual Inventive should have fulfilled its obligation.
- 8.3 Dual Inventive is allowed to suspend the obligations under the agreement while the force majeure lasts. If this period lasts longer than two months, each of the parties has the right to terminate the agreement without being required to compensate the other party.

9. Indemnification

- 9.1 You indemnify Dual Inventive against any claims from third parties who suffer loss related to the implementation of agreement that can be imputed to someone other than Dual Inventive.
- 9.2 If such a claim is brought against Dual Inventive by a third party, you are required to assist Dual Inventive in and out of court and to do whatever can be expected of you in that case without delay. If you fail to take adequate measures, Dual Inventive has the right to take its own measures without further notification. All resulting costs and losses on the part of Dual Inventive and third parties are fully at your cost and risk.

10. Applicable law and disputes

- 10.1 All legal relationships to which Dual Inventive is a party are subject exclusively to Dutch law, even if an agreement is implemented in full or in part in another country or if the other party to the relationship resides there. The applicability of the Vienna Sales Convention is excluded.
- 10.2 The court in the location of Dual Inventive's registered office has exclusive jurisdiction to hear disputes, unless the law requires otherwise. Nevertheless, Dual Inventive has the right to bring the dispute before the court which has jurisdiction according to the law.
- 10.3 The Parties will not initiate legal proceedings until they have made every effort to settle the dispute amicably.

11. Location and amendment of Terms

- 11.1 These Terms of Use can be found on the on the Dual Inventive website;
www.dualinventive.com.
- 11.2 The most recently filed version or the version in effect at the time the legal relationship with Dual Inventive was entered into applies.
- 11.3 The Dutch text is always decisive for the interpretation of the Terms.

Appendix: Processor Terms and Conditions

These Processor Terms and Conditions are an appendix to the “IoTaas Terms of Use MTinfo 3000”, (hereinafter: the **Main Agreement**) between the client (hereinafter: **Controller**) and Dual Inventive (hereinafter: **Processor**) and is an integral part of the Main Agreement.

Definitions

The capitalized terms in these Processor Terms and Conditions are defined in the General Data Protection Regulation (EU 2016/679, **GDPR**). In addition the following terms are used:

Data Breach: shall mean a breach (within the meaning of Articles 33 and 34 GDPR) involving personal data received by the Processor from or via the Controller.

Personal Data: shall have the meaning as defined in the GDPR; under these Processor Terms and Conditions it applies only to Personal Data that have been provided to the Processor by, on behalf or via the Controller.

Processor Terms and Conditions: shall mean these terms and conditions including the preamble and appendices.

Article 1. Terms and Conditions

- 1.1 Under these Processor Terms and Conditions, the Processor undertakes to process Personal Data under the instructions of the Controller. Processing will take place only within the framework of the Main Agreement, i.e. for the provision of MTinfo 3000 services for the Controller and related online services, for cloud storage of data from the Controller and related online services, plus any purposes that are reasonably related to this or that are stipulated in further detail between the parties.
- 1.2 Except for performing statistical meta-analyses with regard to its services, the Processor will not use the Personal Data for any other purposes than those specified in these Terms and Conditions. The Processor will not make any decisions about the use of Personal Data, the provision of data to third parties and the duration of the storage of Personal Data other than as specified in these Terms and Conditions.
- 1.3 The Personal Data to be processed at the instructions of the Controller will remain the property of the Controller and/or the data subjects in question. All (intellectual) property rights – including copyrights and database rights – to the collected Personal Data or copies or updates thereof are owned at all times by the Controller or its licensor(s).

Article 2. Obligations

- 2.1 With regard to the processing referred to in Article 1, the Processor will ensure compliance with the applicable laws and regulations, including in any case the laws and regulations governing the protection of personal data, such as the GDPR.
- 2.2 The Processor will inform the Controller upon first request about the measures it has taken with regard to its obligations under these Processor Terms and Conditions.
- 2.3 The Processor's obligations under these Processor Terms and Conditions also apply to anyone who processes Personal Data under the authority of the Processor, including but not limited to employees.

Article 3. Engaging third parties or subcontractors

- 3.1 The Processor is permitted to use third parties or subcontractors within the framework of these Processor Terms and Conditions, provided the Processor notifies the Controller in advance. The Processor currently uses the services of Rootnet (<https://www.rootnet.nl/>) for data storage. The Processor uses Vodafone and T-Mobile as its telecommunication service providers. The Controller will be notified as soon as new or other parties are used for the processing of Personal Data.
- 3.2 The Processor will ensure that these third parties or subcontractors assume the same obligations in writing as those in effect between the Processor and the Controller.

Article 4. Transfer of personal data

- 4.1 The Processor is allowed to process the Personal Data within the European Union. The Processor is also allowed to transfer the personal data to countries outside of the European Union, provided the laws governing the transfer of Personal Data to third countries are observed.
- 4.2 If this is the case, the Processor shall inform the Controller which country or countries the data is sent to.

Article 5. Division of responsibility

- 5.1 The Processor will provide the Controller with ICT tools for the processing, to be used for the purposes described above.
- 5.2 The Processor is only responsible for the processing of the Personal Data under these Processor Terms and Conditions, in accordance with the instructions of the Controller and at the express (final) responsibility of the Controller. The Processor is explicitly not responsible for any other processing of Personal Data, in any case including but not limited to the collection of the Personal Data by the Controller, processing for purposes that have not been communicated by the Controller to the Processor, processing by third parties and/or for other purposes.
- 5.3 The Controller guarantees that the content, the use and the instructions to process the Personal Data, within the meaning of these Processor Terms and Conditions, are not illegitimate and do not infringe on any rights of third parties.

Article 6. Security

- 6.1 The Processor will take appropriate technical and organizational measures with regard to the processing of Personal Data to prevent loss or any form of illegitimate processing (such as unauthorized inspection, access, change or disclosure of the Personal Data).
- 6.2 The Processor does not guarantee that the security measures will be effective under all circumstances, but it will make reasonable effort to provide a level of security that is appropriate in light of the state of the art, the sensitivity of the Personal Data and the cost of implementing the security measures.
- 6.3 The Controller shall supply the Processor with Personal Data for processing only after confirming that the required security measures have been taken. The Controller is responsible for compliance with the measures agreed to by the Parties.

Article 7. Duty to report

- 7.1 The Controller is responsible at all times for reporting any Data Breaches.

To enable the Controller to comply with this statutory duty, the Processor shall inform the Controller of a Data Breach as soon as he becomes aware that a Data Breach has occurred at the Processor or at any third parties or subcontractors engaged by the Processor involving Personal Data that are processed for the Controller.

- 7.2 The duty to report in any case involves reporting the fact that there has been a breach. In addition, the duty to report includes:
- The (suspected) cause of the breach
 - The consequences (that are known so far and/or expected)
 - Who will act as the contact person for follow-up on the Data Breach
- 7.3 The Processor will assist the Controller in the performance of its duties under Articles 33 and 34 GDPR with due observance of the Controller's procedures. The Controller will reimburse the Processor for all reasonable costs incurred in this context.
- 7.4 The Processor will keep the Controller informed of new developments concerning the Data Breach and of the measures taken by the Processor to limit the consequences of the Data Breach and to prevent a reoccurrence.

Article 8. Handing requests from data subjects

- 8.1 If a data subject submits a request, as referred to in Articles 15 through 22 of the GDPR to the Processor, the Processor will forward such request to the Controller, and the Controller shall handle the request. The Processor is allowed to inform the data subject of this.
- 8.2 The Processor shall fully cooperate with the Controller to fulfill the obligations under Articles 15 through 22 of the GDPR within the statutory periods. The Controller shall reimburse the Processor for all reasonable costs incurred in this context.

Article 9. Secrecy and confidentiality

- 9.1 All Personal Data the Processor receives from the Controller and/or collects itself within the framework of these Processor Terms and Conditions are subject to a duty of confidentiality with regard to third parties. The Processor shall not use this information for any purposes other than those for which it received this information, not even if it is provided in such a way that the data subjects cannot be identified.
- 9.2 This duty of confidentiality does not apply insofar as the Controller has given explicit permission to supply the information to third parties, if the provision of the information to third parties is logically necessary in light of the nature of the provided instructions and the implementation of these Processor Terms and Conditions, or if the law requires the provision of the information to a third party.
- 9.3 The Processor will impose a duty of confidentiality with regard to the Personal Data to its employees and any other parties it engages as part of its services and who have access to the Personal Data.
- 9.4 After the expiration of the Main Agreement and these Processor Terms and Conditions, this Article 9 and the confidentiality rules set out here shall remain in force.

Article 10. Audit

- 10.1 The Controller has the right to perform audits to monitor compliance with the obligations of the Processor arising from these Processor Terms and Conditions.

- 10.2 This audit shall be announced at least two weeks in advance to give the parties the opportunity to properly prepare. The audit shall take place no more than once a year and not before the Controller has asked for and reviewed the Processor's certifications, (audit) reports and similar documents, and has presented sufficiently compelling reasons justifying an audit initiated by the Controller.
- 10.3 The Processor shall cooperate with the audit and make available all information that is reasonably relevant for the audit, including supporting data such as system logs and employees, as soon as possible.
- 10.4 The findings from the performed audit shall be assessed by the Processor and the Controller in mutual consultation, and based on this assessment they shall be implemented by one of the parties or by both parties together.
- 10.5 The costs of the audit initiated by the Controller shall be borne by the Controller.

Article 11. Liability

- 11.1 In the event the Processor is liable for any losses suffered by the Controller or third parties, this liability is limited to what is specified in this Section.
- 11.2 The Processor is not liable for any losses, of whatever nature, resulting from the incorrect use of its services including MTinfo 3000, or for losses that are the result of the Processor using incorrect and/or incomplete data provided by or on behalf of the Controller.
- 11.3 In the event the Processor is liable for any losses, the Processor's liability is always limited to the amount paid out by its insurer.
- 11.4 If the Processor's insurer does not cover the loss, the Processor shall pay compensation for the loss up to an amount that is equal to twice the invoice amount of the provided services in the year in question under the Main Agreement; this only includes the invoice amount of the services to which the liability applies.
- 11.5 The Processor shall only be liable for direct losses. Direct loss is defined exclusively as (i) direct financial loss suffered by the Controller, (ii) the reasonable cost of determining the cause and scope of the loss, insofar as the determination pertains to a loss in the sense of these Terms and Conditions, (iii) any reasonable costs incurred in making the defective performance of the Processor comply with these Terms and Conditions, insofar as these can be imputed to the Processor, and (iv) reasonable costs incurred to prevent or limit losses, insofar as the Controller can show that these costs resulted in the limitation of direct losses within the meaning of these Terms and Conditions. With regard to the aforementioned direct losses, the Processor shall be required to compensate the Controller in such a way that the Controller's position is what it would have been had the Processor fulfilled its obligations as it should have.
- 11.6 The Processor shall not be liable for indirect losses, including consequential loss, lost profit, missed savings and losses due to business interruption.
- 11.7 Deficiencies of whatever nature in the services provided by third parties, such as data storage or telecommunication service providers cannot be imputed to the Processor and the Processor is not liable for any losses caused by these deficiencies.
- 11.8 The limitations of liability included in this Section shall not apply if the loss is due to gross negligence on the part of the Processor.

Article 12. Force majeure

- 12.1 The Processor is not required to fulfill any obligations under these Terms and Conditions if it is prevented from doing so by circumstances for which it is not at fault and for which it is not responsible on the basis of the law, a legal action or generally accepted standards, including force majeure.
- 12.2 In these Terms and Conditions, force majeure includes, in addition to what is included in the law and case law, all external causes, foreseen and unforeseen, over which the Processor has no influence but as a result of which the Processor is not able to fulfill its obligations, including delays or imputable failures on the part of producers and/or suppliers, transportation and communication difficulties, computer system failures and strikes. The Processor also has the right to invoke force majeure if the circumstance preventing (further) compliance with the Terms and Conditions occurs after the Processor should have fulfilled its obligation.
- 12.3 The Processor is allowed to suspend the obligations under the Terms and Conditions while the force majeure lasts. If this period lasts longer than two months, each of the parties has the right to terminate the Main Agreement without being required to compensate the other party.

Article 13. Indemnification

- 13.1 The Controller indemnifies the Processor against any claims from third parties who suffer loss related to the implementation of these Terms and Conditions that can be imputed to someone other than the Processor.
- 13.2 If such a claim is brought against the Processor by a third party, the Controller is required to assist the Processor in and out of court and to do whatever can be expected of the Controller in that case without delay. If the Controller fails to take adequate measures, the Processor has the right to take its own measures without further notification. All resulting costs and losses on the part of the Processor and third parties are fully at the Controller's cost and risk.

Article 14. Duration and termination

- 14.1 These Processor Terms and Conditions are entered into for the duration specified in the Main Agreement, or in the absence thereof, in any case for the duration of the cooperation. The Processor Terms and Conditions will continue to apply to the processing of Personal Data by the Processor as long as the Processor processes these data or has them processed by a third party.
- 14.2 As soon as the Processor Terms and Conditions are terminated, for whatever reason and by whatever method, the Processor shall remove and/or destroy all Personal Data in its possession and any copies thereof after 1 year. The Processor specifies this period because the data in question may be needed later on in the context of the infrastructural services provided by the Processor.
- 14.3 These Processor Terms and Conditions can be changed in the same manner as the Main Agreement.
- 14.4 The parties undertake to update these Processor Terms and Conditions in mutual consultation to reflect any amendments to privacy laws and regulations.

Article 15. Applicable law

- 15.1 Processing of Personal Data by the Processor is subject exclusively to these Terms and Conditions and the Main Agreement. Any terms and conditions of the Controller explicitly do not apply.
- 15.2 These Terms and Conditions are subject exclusively to Dutch law. Any disputes in relation to these Terms and Conditions shall be brought exclusively before the District Court of 's-Hertogenbosch and shall be heard in accordance with Dutch procedural law.

Privacy Statement MTinfo 3000

Dual Inventive Holding B.V. and its affiliated companies ("Dual Inventive"), provide services via their sales companies and distributors. Our services include the possibility to access and use MTinfo 3000 (the "Services").

We process personal data during the undertaking of the Services. In this Privacy Statement we inform you about the data we process when you make use of MTinfo3000.

Dual Inventive deems careful handling of personal data to be paramount. Personal data is carefully processed and secured. When processing, we adhere to the requirements of the General Data Protection Regulation (the "Rules"). This Privacy Statement relates to personal information collected by, or under the control of Dual Inventive, in accordance with the Rules.

In this Privacy Statement, we summarise what personal data we collect and use and for what purpose. We advise you to carefully read this Privacy Statement. This Privacy Statement applies to MTinfo 3000, related sites, apps, communications and services.

This Privacy Statement was last altered on the 25th May 2018.

Use of personal data

By using the Services, you may share your personal data with us. We exclusively collect and use the personal data that is directly provided by you, or your organisation. Dual Inventive will not use your personal data for other purposes than for which you, or your organisation, have given us permission beforehand.

Types of data collected

When using our Services, we may collect the following Information about you:

- Personal Identification data: your name; surname;
- Contact Information data: your email address; phone number;
- Other data: location; IP address

Purposes of processing

When you are making use of MTinfo 3000 personal data is processed for the following purposes:

- Logging in and verifying/authenticating users of the Service;
- Sending and delivering messages via the Service;
- Communication between Dual Inventive and the users;
- Monitoring and auditing the Service;
- Analysing statistics and optimising the Service.

Please note that the company you are working for has appointed a MTinfo 3000-Contact-Person. This MTinfo 3000-Contact-Person controls the personal accounts of the company and decides which information should be part of your personal account.

Data storage

In principle, we only keep your data for as long as necessary to fulfil the purposes described in this Privacy Statement. Please note that we have a duty of care in relation to the Services and the information that is made available to MTinfo 3000. Therefore, we cannot delete

such information until one (1) year has passed since the earlier of you leaving your company or your company terminating its contract with Dual Inventive.

Your rights

You have the right to request access to the information we have on you. You can do this by contacting us directly. We will make sure to provide you with a copy of the data we process about you. We may need to verify your identity to comply with your request.

For MTinfo 3000 any requests should be directed through your company / the relevant MTinfo 3000-Contact-Person.

If you believe that the information we have about you is incorrect, you can contact us so we can update the information to ensure it is accurate. You also have the right to object to certain data processing operations. If at any point you wish for us to delete information about you, you can contact us.

You can contact us at any time with these requests and we will respond in a timely manner applicable with the Rules. If you are unsatisfied with the reply received from us, you may then refer your complaint to the relevant supervisory authority.

Provision to third parties

All data that is processed via MTinfo 3000 is stored in an ISO 27001 certified data center in the European Union.

We will not provide the data you have provided to other parties if you have not given us permission to do so, unless this is necessary in order to execute the agreement between Dual Inventive and you, or your organisation or if this is required by the law. We do not transfer data outside of the European Economic Area.

Cookies

For the functioning of the web application, it is necessary that Dual Inventive makes use of cookies.

Via our Service, user data is kept for making statistical analyses with regard to MTinfo3000. These statistics are used to optimise the Service. Wherever possible, we pseudonymize this data.

Additionally, when you use our Service, your IP address is automatically saved in the log files of our web server. This is necessary to allow us to properly manage and secure the Service. We do not use your IP address to follow and register your behaviour online. Normally, we are not able to link your IP address to your name, address or other identifying information, except when you actively provide us with such information and continue to make use of the same IP address.

Security

We take security measures in order to limit misuse of and unauthorised access to personal data. In particular, we take the following measures:

- Logical access control, use of passwords and possibly a second factor;
- Encryption of data;
- Pseudonymization of data;
- Securing data during the exchange of it, making use of the HTTPS protocol;

- Purpose-bound access limitations;
- Security measures on premises including the destruction of paper files;
- Control of acknowledged authorisations.

As noted, all data is stored on an ISO 27001 certified data center in the European Union. For more information see <https://www.iso.org/isoiec-27001-information-security.html>.

Contact

Dual Inventive reserves the right to amend this Statement if and when required. The latest version of the Statement shall always be available on <https://dualinventive.com>, <https://www.mtinfo3000.com>, as well as our platform, MTinfo 3000 and apply to the Services.

You can contact us if you have any questions: info@dualinventive.com / 013 533 9969/
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